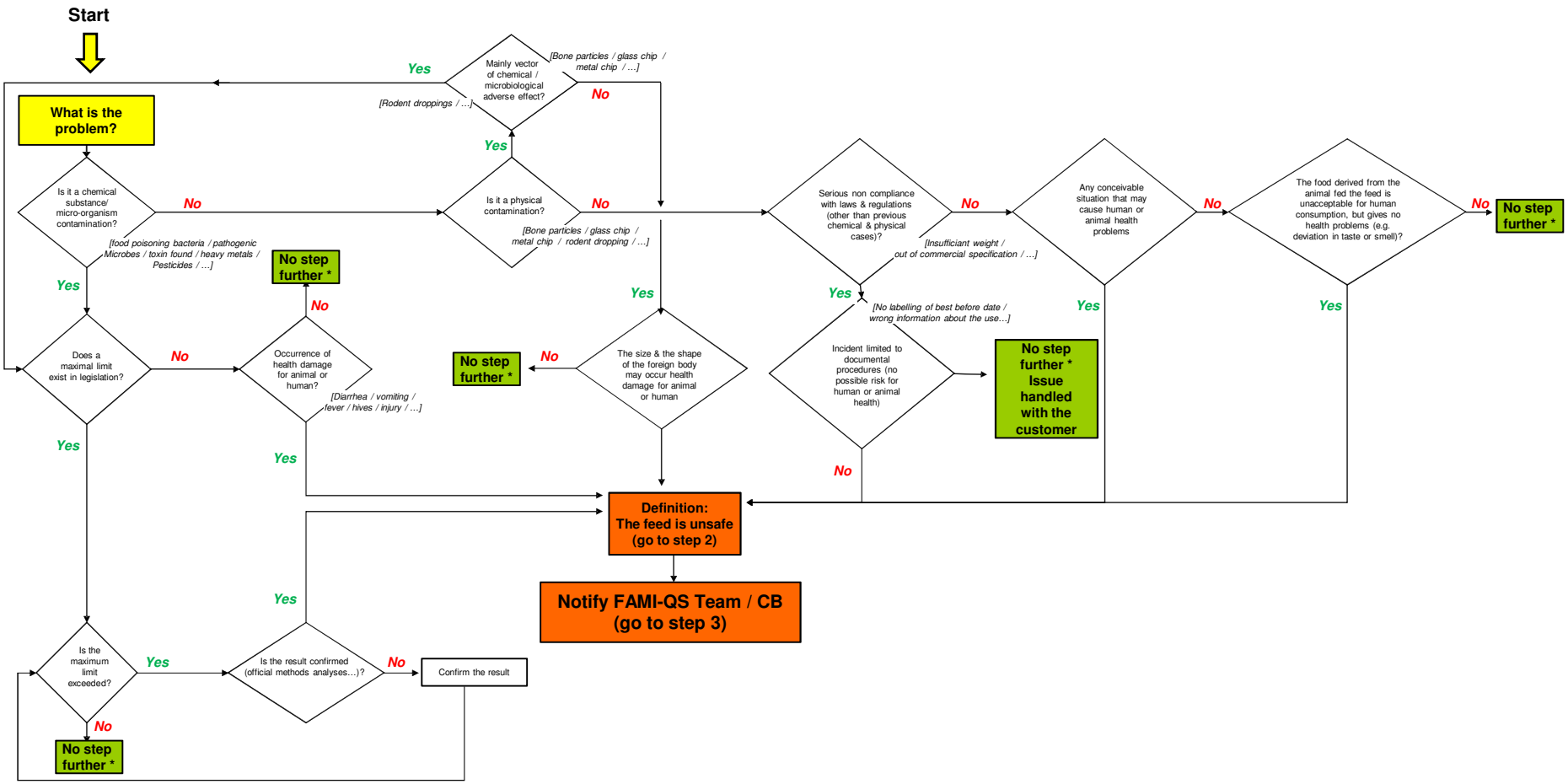
Start
What is the problem?
Is it a chemical substance/ micro-organism contamination?
[food poisoning bacteria / pathogenic Microbes / toxin found / heavy metals / Pesticides / …]
Yes
No
Does a maximal limit exist in legislation?
Yes
No
Occurrence of health damage for animal or human?
[Diarrhea / vomiting / fever / hives / injury / …]
No
No step further *
Yes
Is the maximum limit exceeded?
Yes
No
No step further *
Is the result confirmed (official methods analyses…)?
No
Confirm the result
Yes
Mainly vector of chemical / microbiological adverse effect?
[Rodent droppings / …]
[Bone particles / glass chip / metal chip / …]
Yes
No
Is it a physical contamination?
[Bone particles / glass chip / metal chip / rodent dropping / …]
No
Yes
The size & the shape of the foreign body may occur health damage for animal or human
No
No step further *
Serious non compliance with laws & regulations (other than previous chemical & physical cases)?
[Insufficiant weight / out of commercial specification / …]
No
Yes
[No labelling of best before date / wrong information about the use…]
Incident limited to documental procedures (no possible risk for human or animal health)
No step further * Issue handled with the customer
No
Any conceivable situation that may cause human or animal health problems
No
Yes
The food derived from the animal fed the feed is unacceptable for human consumption, but gives no health problems (e.g. deviation in taste or smell)?
No
No step further *
Yes
Definition: The feed is unsafe (go to step 2)
Notify FAMI-QS Team / CB (go to step 3)